

# Webinar Listing



**ICBA**  
Education

**ICBA Education** offers specialized web-based professional training for busy community bankers like you. These instructor-led, 60–90-minute sessions keep you up to date on the latest regulatory compliance activity, corporate governance, industry best practices, and special interest topics. New webinars are offered monthly, and more than 100 webinars are available on demand.

**Format**

Webinars are available in two formats:

- Real-time
- On-demand recordings

*Note: All webinars dated in the past are available on demand.*

**Pricing**

	<b>Members</b>	<b>Non-members</b>	<b>Unlimited Webinar Pass Subscriber</b>
<b>Real-time</b>	\$209	\$309	\$0
<b>On-demand*</b>	\$229	\$329	\$0
<b>Real-time + On-demand</b>	\$249	\$449	\$0
<i>*Webinars recorded prior to 2024: Members - \$219 Non-members - \$319</i>			

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## 2025 Webinar Listing Table of Contents

<a href="#"><u>January</u></a> .....	02
<a href="#"><u>February</u></a> .....	02
<a href="#"><u>March</u></a> .....	03
<a href="#"><u>April</u></a> .....	04
<a href="#"><u>May</u></a> .....	05
<a href="#"><u>June</u></a> .....	05
<a href="#"><u>July</u></a> .....	06
<a href="#"><u>August</u></a> .....	06
<a href="#"><u>September</u></a> .....	07
<a href="#"><u>October</u></a> .....	07
<a href="#"><u>November</u></a> .....	08
<a href="#"><u>December</u></a> .....	08



Bank Director webinars

## JANUARY

### 01/08 | The Best Data Management Philosophy Is 'Use What You Have'

**Instructor:** Tom Hershberger, CEO and Kyle Hershberger, President

**Company:** Cross Financial

### 01/16 | Regulatory Hot Topics 2025



**Instructor:** Heather Eastep, Partner and Joshua McNulty, Partner

**Company:** Hunton Andrews Kurth

### 01/22 | Effective Methods to Build Your Credit Portfolio

**Instructor:** Brad Stevens, President

**Company:** Stevens Risk Management

### 01/23 | ACH Rules Update

**Instructor:** Stephanie Hottle, Director of Payments Education

**Company:** ePayResources

### 01/30 | Fraud Awareness Across Generations

**Instructor:** Professionals from Macha

**Company:** Macha

## FEBRUARY

### 02/05 | Brokered Deposits



**Instructor:** Marysia Laskowski, Associate

**Company:** Hunton Andrews Kurth

### 02/06 | Assessing Farm Credit

**Instructor:** Brad Stevens, President

**Company:** Stevens Risk Management

### 02/11 | Community Bank Capital Raising Simplified

**Instructor:** Greyson Tuck, Attorney

**Company:** Gerrish Smith Tuck

### 02/12 | 2025 Legislative Update

**Instructor:** Professionals from Ascensus

**Company:** Ascensus

### 02/13 | Improving Your Skills as a Commercial Banker

**Instructor:** Brad Stevens, President

**Company:** Stevens Risk Management

## 02/19 | Credit Analysis Basics

**Instructor:** Professionals from Ascensus  
**Company:** Ascensus

## 02/20 | Managing Business Resilience in an Increasingly Decentralized World

**Instructor:** Ryan Rodrigue, Principal  
**Company:** Wolf & Co.

## 02/26 | Introduction to Payment Regulations

**Instructor:** Wanda Downs, SVP Payments Education  
**Company:** ePayResources

## 02/27 | Strategies for Succession Planning and Talent Management



**Instructor:** Marcia Malzahn, President & Founder  
**Company:** Malzahn Strategic

## MARCH

## 03/04 | Unlocking Funds - Regulation CC: Check, ACH, Wire and Cash

**Instructor:** Professionals from Macha  
**Company:** Macha

## 03/05 | Roth IRAs: What You Need to Know

**Instructor:** Professionals from Ascensus  
**Company:** Ascensus

## 03/06 | Introduction to Consumer Lending

**Instructor:** David Osburn  
**Company:** Osburn & Associates, LLC

## 03/19 | Improving Your Skills as a Credit Analyst

**Instructor:** Brad Stevens, President  
**Company:** Hunton Andrews Kurth

## 03/20 | All Things Taxes



**Instructor:** Peter Weinstock, Partner  
**Company:**

## 03/25 | RDC Rules and Regulations

**Instructor:** Wanda Downs, SVP Payments Education  
**Company:** ePayResources

### 03/27 | Negotiation Competence for Banking Leaders

**Instructor:** Marcia Malzahn, President & Founder  
**Company:** Malzahn Strategic

### 03/27 | Q1 Regulatory Compliance Updates (2025)

**Instructor:** Mandy Snyder, VP Online Training, Compliance and Products; Jenny Forschen, Education Content & Compliance Specialist  
**Company:** ICBA

## APRIL

### 04/02 | Mobile RDC Risks, Rewards and Deposits

**Instructor:** Wanda Downs, SVP Payments Education  
**Company:** ePayResources

### 04/08 | IRA Required Minimum Distributions

**Instructor:** Professionals from Ascensus  
**Company:** Ascensus

### 04/09 | Effective Social Media for the FI

**Instructor:** Professionals from Macha  
**Company:** Macha

### 04/10 | Eight Habits of Successful Bank Managers

**Instructor:** Tom Hershberger, CEO and Kyle Hershberger, President  
**Company:** Cross Financial

### 04/16 | Building a Better Community Bank Board

**Instructor:** Philip Smith, Chairman and CEO  
**Company:** Gerrish Smith Tuck



### 04/15 | The Security and Compliance Risks and Opportunities of Utilizing Artificial Intelligence

**Instructor:** Allison Giancola, Regulatory Compliance Manager & Matt MacDonald, IT Assurance Senior Manager  
**Company:** Wolf & Co.

### 04/23 | Assessing Commercial Real Estate - Multi-Family, Office and Investment

**Instructor:** Brad Stevens, President  
**Company:** Stevens Risk Management

### 04/24 | Family-Owned and Closely-Held Bank Strategies

**Instructor:** Philip Smith, Chairman and CEO  
**Company:** Gerrish Smith Tuck



## MAY

### 05/01 | Bomb Proofing Your Commercial Loan Documentation

**Instructor:** Brad Stevens, President  
**Company:** Stevens Risk Management

### 05/07 | Treasury Management 101

**Instructor:** Barbara Hudgins, Director of Payments Education  
**Company:** ePayResources

### 05/08 | Digitization & Compliance: How to Avoid Digital Disaster

**Instructor:** Erica Torres, Principal & Merri Piotti, Principal  
**Company:** Wolf & Co.



### 05/13 | Building RTP Receive Business

**Instructor:** Keith Melton and Amy Smith  
**Company:** The Clearing House

### 05/20 | Is Your Business Development A House of Cards?

**Instructor:** Tom Hershberger, CEO and Kyle Hershberger, President  
**Company:** Cross Financial

### 05/21 | High-Risk Accounts and Suspicious Activity Reporting Best Practices

**Instructor:** Kristen Ritter, SVP/Assistant Director of Compliance Consulting  
**Company:** TIB Solutions

## JUNE

### 06/03 | Ensuring Your Next Strategic Planning Session is Not B.S. (Boring Stuff)

**Instructor:** Greyson Tuck, Attorney  
**Company:** Gerrish Smith Tuck

### 06/10 | How to Review Appraisals - Commercial & Residential

**Instructor:** Brad Stevens, President  
**Company:** Stevens Risk Management

### 06/12 | How to Incorporate Your Business Continuity Management (BCM) into Your Enterprise Risk Management (ERM) Program

**Instructor:** Marcia Malzahn, President & Founder  
**Company:** Malzahn Strategic

### 06/18 | Basic Personal & Business Tax Return Analysis

**Instructor:** David Osburn  
**Company:** Osburn & Associates, LLC

## 06/24 | Puzzle of Check Compliance

**Instructor:** Professionals from Macha  
**Company:** Macha

## 06/26 | Q2 Regulatory Compliance Updates (2025)

**Instructor:** Mandy Snyder, VP Online Training, Compliance and Products; Jenny Forschen, Education Content & Compliance Specialist  
**Company:** ICBA

## JULY

## 07/29 | Lessons Learned for Lending Compliance

**Instructor:** Allison Giancola, Regulatory Compliance Manager  
**Company:** Wolf & Co.

## 07/30 | IRAs: Handling Complex Death Claims

**Instructor:** Professionals from Ascensus  
**Company:** Ascensus

## AUGUST

## 08/12 | Keys to Being a Great Outside Bank Director

**Instructor:** Greyson Tuck, Attorney  
**Company:** Gerrish Smith Tuck



## 08/13 | Recipe For an Effective Sales Environment

**Instructor:** Tom Hershberger, CEO and Kyle Hershberger, President  
**Company:** Cross Financial

## 08/14 | Mastering BSA Compliance: Risk Assessment, Audit Preparation, and Partner Selection

**Instructor:** Kristen Ritter, SVP/Assistant Director of Compliance Consulting  
**Company:** TIB Solutions

## 08/19 | The Future of Card Payments

**Instructor:** Professionals from Macha  
**Company:** Macha

## 08/20 | Preparing to Mitigate and Respond to Ransomware

**Instructor:** Sean Goodwin, Principal  
**Company:** Wolf & Co.

## 08/21 | Vendor Management Program – How Model Risk Fits In

**Instructor:** Marcia Malzahn, President & Founder  
**Company:** Malzahn Strategic



## SEPTEMBER

### 09/09 | Compelling Advertising for Community Banks

**Instructor:** Tom Hershberger, CEO and Kyle Hershberger, President

**Company:** Cross Financial

### 09/10 | IRA Legal Issues

**Instructor:** Professionals from Ascensus

**Company:** Ascensus

### 09/18 | Q3 Regulatory Compliance Updates (2025)

**Instructor:** Mandy Snyder, VP Online Training, Compliance and Products; Jenny Forschen, Education Content & Compliance Specialist

**Company:** ICBA

### 09/25 | Treasury Management: A Powerful Tool to Increase Deposits and Fee Income

**Instructor:** Marcia Malzahn

**Company:** Malzahn Strategic

## OCTOBER

### 10/02 | Basics of Cash Flow

**Instructor:** Brad Stevens, President

**Company:** Stevens Risk Management

### 10/07 | BSA Hot Topics

**Instructor:** Kristen Ritter, SVP/Assistant Director of Compliance Consulting

**Company:** TIB Solutions

### 10/16 | Advanced Cash Flow Analysis

**Instructor:** Brad Stevens, President

**Company:** Stevens Risk Management

### 10/21 | Cybersecurity: Trends & What the Board Can Do



**Instructor:** Nick Jesi, Principal

**Company:** Wolf & Co.

### 10/22 | ACH for Frontline

**Instructor:** Professionals from Macha

**Company:** Macha

### 10/30 | IRA Withholding Rules - And Getting Them Right

**Instructor:** Professionals from Ascensus

**Company:** Ascensus

## NOVEMBER

### 11/13 | Preparing Today for Community Bank Leadership Tomorrow

**Instructor:** Greyson Tuck, Attorney

**Company:** Gerrish Smith Tuck

### 11/20 | Strategic Planning for Financial Institutions – It’s All about Your Strategy!



**Instructor:** Marcia Malzahn, President & Founder

**Company:** Malzahn Strategic

## DECEMBER

### 12/02 | Banking Non-Profits

**Instructor:** Brad Stevens, President

**Company:** Stevens Risk Management

### 12/18 | Q4 Regulatory Compliance Updates (2025)

**Instructor:** Mandy Snyder, VP Online Training, Compliance and Products; Jenny Forschen, Education Content & Compliance Specialist

**Company:** ICBA

## 2024 Webinar Listing

### Table of Contents

<a href="#"><u>January</u></a> .....	10
<a href="#"><u>February</u></a> .....	11
<a href="#"><u>March</u></a> .....	12
<a href="#"><u>April</u></a> .....	13
<a href="#"><u>May</u></a> .....	14
<a href="#"><u>June</u></a> .....	14
<a href="#"><u>July</u></a> .....	15
<a href="#"><u>August</u></a> .....	16
<a href="#"><u>September</u></a> .....	17
<a href="#"><u>October</u></a> .....	17
<a href="#"><u>November</u></a> .....	18
<a href="#"><u>December</u></a> .....	19



Bank Director webinars

## JANUARY

### 01/10 | Charter Conversions

**Instructor:** Carleton Goss, Counsel; Nate Jones, Associate  
**Company:** Hunton Andrews Kurth



### 01/11 | Final CRA Rules for Large Banks

**Instructor:** Steffani Jenkins, CRA Liaison & Business Development Officer  
**Company:** CRA Partners



### 01/17 | IRAs: Establishing and Amending

**Instructor:** Jeff Aga, Technical Consultant  
**Company:** Ascensus

### 01/18 | Essentials of Banking

**Instructor:** Brad Stevens, President  
**Company:** Stevens Risk Management, LLC

### 01/18 | Final CRA Rules for Intermediate Banks

**Instructor:** Steffani Jenkins, CRA Liaison & Business Development Officer  
**Company:** CRA Partners



### 01/23 | Regulatory Hot Topics 2024

**Instructor:** Heather Eastep, Partner  
**Company:** Hunton Andrews Kurth



### 01/25 | Final CRA Rules for Small Banks

**Instructor:** Steffani Jenkins, CRA Liaison & Business Development Officer  
**Company:** CRA Partners



## FEBRUARY

### 02/01 | Every Employee is Responsible for Relationship Growth

**Instructor:** Tom Hershberger, CEO and Kyle Hershberger, President

**Company:** Cross Financial

### 02/06 | New Considerations for the New Year



**Instructor:** Greyson Tuck, Attorney

**Company:** Gerrish Smith Tuck

### 02/13 | IRA Contributions and Tax Time

**Instructor:** Alexis Gonzalez del Valle, Senior ERISA Analyst

**Company:** Ascensus

### 02/13 | Legal Trends and Insights on Deposit Fees

**Instructor:** Abigail Lyle, Partner; Justin Little, Esquire; Brad Rustin, Partner

**Company:** Hunton Andrews Kurth; Reynolds, Reynolds & Little, LLC; Nelson Mullins

### 02/14 | Community Bank Guide to Reg. W



**Instructor:** Doc Bodine, Managing Director

**Company:** Gerrish Smith Tuck

### 02/15 | Annual Regulatory Training Requirements for Seasoned Bankers (2024)

**Instructor:** Jenny Forschen, Education Content & Compliance Specialist

**Company:** ICBA

### 02/15 | Overview of the CRA Final Rule for Bank Directors



**Instructor:** Steffani Jenkins, CRA Liaison & Business Development Officer

**Company:** CRA Partners

### 02/22 | Assessing and Working with Client Forecasts

**Instructor:** Brad Stevens, President

**Company:** Stevens Risk Management, LLC

### 02/27 | Commercial and Industrial (C&I) Lending in Today's Competitive Market (2024)

**Instructor:** Brad Stevens, President

**Company:** Stevens Risk Management, LLC

### 02/28 | P2P Doesn't Have to Mean Faster Fraud

**Instructor:** Jessica Lelii, Director of Education

**Company:** Macha

### 02/29 | Banking Law 101

**Instructor:** Carleton Goss, Counsel

**Company:** Hunton Andrews Kurth

## MARCH

### 03/05 | Mentoring Relationships - How Having a Mentor and Being a Mentor Helps You Succeed in Your Career

**Instructor:** Marci Malzhan, President & Founder  
**Company:** Malzhan Strategic

### 03/06 | Food for Thought: Handling Check Fraud

**Instructor:** Kari Kronberg, Director of Education  
**Company:** Macha

### 03/06 | Q1: Regulatory Compliance Updates (2024)

**Instructor:** Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Education Content & Compliance Specialist  
**Company:** ICBA

### 03/07 | ICBA Community Bank Briefings 2024 Q1

**Instructor:** Rebeca Romero Rainey, President and CEO; Anne Balcer, Senior Executive Vice President, Government Relations & Public Policy; Paul Merski, Group Executive Vice President, Congressional Relations; Lilly Thomas, Executive Vice President, Senior Regulatory Co  
**Company:** ICBA

### 03/12 | IRA Distributions

**Instructor:** Alexis Gonzalez del Valle, Senior ERISA Analyst  
**Company:** Ascensus

### 03/20 | Crucial E-Sign Compliance Considerations

**Instructor:** Brian M. Shea, CRCM, CAMS – Senior Manager  
**Company:** Wolf & Company, P.C.

### 03/26 | Credit Risk Hot Topics

**Instructor:** Brad Stevens, President  
**Company:** Stevens Risk Management, LLC

### 03/27 | Is it Worth the Risk? Fundamentals of Payments Risk

**Instructor:** Jessica Lelii, Director of Education  
**Company:** Macha

### 03/28 | Is Your Organization Prepared for a Breach?

**Instructor:** Sean D. Goodwin, GSE – Senior Manager  
**Company:** Wolf & Company, P.C.



## APRIL

### 04/02 | How to Read a SOC Report

**Instructor:** Jason T. Clinton, CISA – Senior Manager

**Company:** Wolf & Company, P.C.

### 04/04 | BSA/AML Officer of the Future

**Instructor:** Brian M. Shea, CRCM, CAMS – Senior Manager

**Company:** Wolf & Company, P.C.

### 04/09 | IRA Reporting Requirements

**Instructor:** Alexis Gonzalez del Valle, Senior ERISA Analyst

**Company:** Ascensus

### 04/10 | Treasury Check Fraud: Trends & Tools

**Instructor:** Gary Swasey, Director; Thomas Kearns, Senior Counsel; Dan Kwiatkowski, Senior Special Agent; Jennifer Strand, Forensic Document Examiner

**Company:** Fiscal Services and Treasury Inspector General for Tax Administrations

### 04/11 | Cash to Cash and Cash Cycle, Assessing Managements Effectiveness and Getting to the Right Line of Credit Amount

**Instructor:** Brad Stevens, President

**Company:** Stevens Risk Management, LLC

### 04/17 | Deposit Regulations Best Practices

**Instructor:** Kristen Ritter, Compliance Engagement Leader

**Company:** TIB Solutions

### 04/18 | Examining the Biggest Risks in the Bank: Liquidity and Lending



**Instructor:** Peter Weinstock, Parter

**Company:** Hunton Andrews Kurth

### 04/23 | Community Bank Compensation Issues



**Instructor:** Doc Bodine, Managing Director

**Company:** Gerrish Smith Tuck

### 04/24 | Customer Experience Management - Lead it Or Lose It

**Instructor:** Tom Hershberger, CEO and Kyle Hershberger, President

**Company:** Cross Financial

### 04/30 | Navigating Your Next Regulatory Examination



**Instructor:** Greyson Tuck, Attorney

**Company:** Gerrish Smith Tuck

## MAY

### 05/08 | Designing an Effective BCP Testing Program

**Instructor:** Daniel J. Poucher, CBCP – Manager

**Company:** Wolf & Company, P.C.

### 05/09 | Presenting with Confidence – for Leaders

**Instructor:** Marci Malzhan, President & Founder

**Company:** Malzhan Strategic

### 05/14 | IRA Transfers & Rollovers

**Instructor:** Professionals from Ascensus

**Company:** Ascensus

### 05/15 | Strategic Planning in 2024: Strategies for a Shifting Economic and Regulatory Environment



**Instructor:** Heather Eastep, Partner

**Company:** Hunton Andrews Kurth

### 05/21 | Regulatory Compliance Change Management: Are You Prepared?

**Instructor:** Brian M. Shea, CRCM, CAMS – Senior Manager

**Company:** Wolf & Company, P.C.

### 05/23 | Bring YOUR Shoes – How to Lead by Maximizing Talent

**Instructor:** Marci Malzhan, President & Founder

**Company:** Malzhan Strategic

### 05/30 | Basics of Agriculture Lending

**Instructor:** Brad Stevens, President

**Company:** Stevens Risk Management, LLC

## JUNE

### 06/03 | Q2: Regulatory Compliance Updates (2024)

**Instructor:** Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Education Content & Compliance Specialist

**Company:** ICBA

### 06/04 | Five Cultural Changes that Must Become Business as Usual

**Instructor:** Tom Hershberger, CEO and Kyle Hershberger, President

**Company:** Cross Financial

### 06/05 | Key Ratio Analysis, Getting Beyond the Numbers

**Instructor:** Brad Stevens, President

**Company:** Stevens Risk Management, LLC



## 06/06 | The Business Banking Blues: Non-Consumer Exception Handling

**Instructor:** Jessica Lelii , Director of Education  
**Company:** Macha

## 06/11 | Early Identification of Distressed Credit Relationships

**Instructor:** Brad Stevens, President  
**Company:** Stevens Risk Management, LLC

## 06/12 | IRAs: Is Your Program in Compliance

**Instructor:** Professionals from Ascensus  
**Company:** Ascensus

## 06/13 | Preventing Crime by Improving Your Observation Powers

**Instructor:** Branch Walton, Speaker and Author  
**Company:** Thompson Consulting Group

## 06/18 | Brokered Deposits and Core Funding



**Instructor:** Marysia Laskowski, Associate  
**Company:** Hunton Andrews Kurth

## 06/25 | Community Bank Overview of Insurance Issues



**Instructor:** Doc Bodine, Managing Director  
**Company:** Gerrish Smith Tuck

## 06/26 | Improving Your Workplace Violence Program

**Instructor:** Branch Walton, Speaker and Author  
**Company:** Thompson Consulting Group

## 06/27 | ICBA Community Bank Briefings 2024 Q2

**Instructor:** Rebeca Romero Rainey, President and CEO; Anne Balcer, Senior Executive Vice President, Government Relations & Public Policy; Paul Merski, Group Executive Vice President, Congressional Relations; Lilly Thomas, Executive Vice President, Senior Regulatory Co  
**Company:** ICBA

## JULY

## 07/09 | Action Plans for Troubled Credit

**Instructor:** Brad Stevens, President  
**Company:** Stevens Risk Management, LLC

## 07/17 | Data Protection Challenges for Employers

**Instructor:** Mary Costigan, Principal  
**Company:** Jackson Lewis P.C.

**07/18 | Creating the Right Enterprise Risk Management (ERM) Program for YOUR Community Bank**

**Instructor:** Marci Malzhan, President & Founder  
**Company:** Malzhan Strategic

**07/23 | The Art of Setting ACH Exposure Limits**

**Instructor:** Michele Barlow, Senior Vice President  
**Company:** Macha

**07/25 | Characteristics of Strong Risk Assessments and Tools to Monitor and Report Results**

**Instructor:** Marci Malzhan, President & Founder  
**Company:** Malzhan Strategic

**07/30 | Strategic Planning for Financial Institutions – It’s All about Your Strategy!**

**Instructor:** Marci Malzhan, President & Founder  
**Company:** Malzhan Strategic



**07/31 | Unclaimed Property Reporting Considerations**

**Instructor:** Jason Feingertz, Partner  
**Company:** Hunton Andrews Kurth



## AUGUST

**08/06 | Money Saving, Money Making Marketing Ideas**

**Instructor:** Tom Hershberger, CEO and Kyle Hershberger, President  
**Company:** Cross Financial

**08/07 | Decoding Security: FAQ Roadmap**

**Instructor:** Barry Thompson, Speaker and Consultant  
**Company:** Thompson Consulting Group

**08/20 | Navigating Today’s M&A Environment**

**Instructor:** Greyson Tuck, Attorney  
**Company:** Gerrish Smith Tuck



**08/21 | Lending Compliance Update**

**Instructor:** Kristen Ritter, Compliance Engagement Leader  
**Company:** TIB Solutions

**08/22 | Three Key Risk Assessments in Your ERM Program – ERM, IT, and Internal Controls**

**Instructor:** Marci Malzhan, President & Founder  
**Company:** Malzhan Strategic

**08/29 | Incentive Compensation for Banks in 2024**

**Instructor:** Heather Eastep, Partner  
**Company:** Hunton Andrews Kurth



## SEPTEMBER

### 09/04 | Q3: Regulatory Compliance Updates (2024)

**Instructor:** Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Education Content & Compliance Specialist  
**Company:** ICBA

### 09/10 | Community Bank Director Guide to Compliance Issues



**Instructor:** Doc Bodine, Managing Director  
**Company:** Gerrish Smith Tuck

### 09/17 | Supreme Court Shakeup: How the Supreme Court's 2023 Term Will Affect Banking



**Instructor:** Erica Peterson, Associate and Kevin Elliker, Counsel  
**Company:** Hunton Andrews Kurth

### 09/18 | Estate Planning with Bank Stock



**Instructor:** Carl Goss, Counsel  
**Company:** Hunton Andrews Kurth

### 09/19 | ICBA Community Bank Briefings 2024 Q3

**Instructor:** Rebeca Romero Rainey, President and CEO; Anne Balcer, Senior Executive Vice President, Government Relations & Public Policy; Paul Merski, Group Executive Vice President, Congressional Relations; Lilly Thomas, Executive Vice President, Senior Regulatory Co  
**Company:** ICBA

### 09/24 | 7 Ways to Frustrate Attackers

**Instructor:** Sean D. Goodwin, GSE – Senior Manager  
**Company:** Wolf & Company, P.C.

### 09/25 | Navigating the Data Privacy Landscape: How to Keep Your Employee Data Safe

**Instructor:** Melissa Pascualini  
**Company:** Jackson Lewis P.C.

### 09/26 | Matching Customer Journey Maps with your Brand Expectations

**Instructor:** Tom Hershberger, CEO and Kyle Hershberger, President  
**Company:** Cross Financial

## OCTOBER

### 10/01 | Action Planning for Liquidity Management through Uncertainty & Volatility for Banks



**Instructor:** Frank Farone, Managing Director and Jeff Croteau, Senior Consultant  
**Company:** Darling Consulting Group

### 10/02 | A \$10 Bonus with a Million Dollar Tax Bill — 1099 Reporting Issues for Bank Account Promos

**Instructor:** Jennifer Seybold, Counsel  
**Company:** Hunton Andrews Kurth

## 10/09 | What Is Your Deposit Study Missing?

**Instructor:** Joe Kennerson, Managing Director and Billy Guthrie, Managing Director  
**Company:** Darling Consulting Group



## 10/10 | You Are the Future of Banking: Making Connections throughout Your Journey is Key to Your Success

**Instructor:** Marci Malzhan, President & Founder  
**Company:** Malzhan Strategic

## 10/16 | Basics of Cash Flow

**Instructor:** Brad Stevens, President  
**Company:** Stevens Risk Management, LLC

## 10/17 | Check Rules & Regulations

**Instructor:** Wanda Downs, SVP Payments Education  
**Company:** ePayResources

## 10/22 | Possible or Probable? How to Assess the Risk

**Instructor:** Michele Barlow, Senior Vice President  
**Company:** Macha

## 10/23 | What Financial Institutions May Be Missing in Their Compliance Portfolios – OFCCP Compliance

**Instructor:** Meredith Gregston  
**Company:** Hunton Andrews Kurth



## 10/29 | Navigating Zero Trust: Building Your Strategy and Roadmap

**Instructor:** William Nowik, Principal & Chief Information Security Officer  
**Company:** Wolf & Company, P.C.

## 10/30 | The Whimsical World of Business Email Compromise

**Instructor:** Joseph Sarkisian, Manager  
**Company:** Wolf & Company, P.C.

## 10/31 | The Economic Whipsaw - What Comes Next for Credit, Earnings, & Capital?

**Instructor:** Eric Poulin, Director and John Demeritt, Managing Director  
**Company:** Darling Consulting Group



## NOVEMBER

### 11/5 | ESOPs 101

**Instructor:** Anthony Eppert, Partner  
**Company:** Hunton Andrews Kurth



### 11/6 | Check Returns & Adjustments

**Instructor:** Angelica Larrañaga, Director of Payments Education  
**Company:** ePayResources

## 11/14 | Best Practices for Loan Processing

**Instructor:** Brad Stevens, President  
**Company:** Stevens Risk Management, LLC

## 11/19 | They Posted What?!? Managing Employee Social Media Use

**Instructor:** Robert Guidotti, Principal  
**Company:** Jackson Lewis P.C.

## 11/20 | BSA Hot Topics

**Instructor:** Kristen Ritter, Compliance Engagement Leader  
**Company:** TIB Solutions

## DECEMBER

## 12/3 | State of Fintech

**Instructor:** Heather Eastep, Partner  
**Company:** Hunton Andrews Kurth

## 12/5 | Q4: Regulatory Compliance Updates (2024)

**Instructor:** Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Education Content & Compliance Specialist  
**Company:** ICBA

## 12/10 | Community Bank Capital Raising Simplified

**Instructor:** Greyson Tuck, Attorney  
**Company:** Gerrish Smith Tuck



## 12/18 | ICBA Community Bank Briefings 2024 Q4

**Instructor:** Rebeca Romero Rainey, President and CEO; Anne Balcer, Senior Executive Vice President, Government Relations & Public Policy; Paul Merski, Group Executive Vice President, Congressional Relations; Lilly Thomas, Executive Vice President, Senior Regulatory Co  
**Company:** ICBA

## 2023 Webinar Listing

### Table of Contents

<a href="#"><u>January</u></a> .....	21
<a href="#"><u>February</u></a> .....	21
<a href="#"><u>March</u></a> .....	21
<a href="#"><u>April</u></a> .....	22
<a href="#"><u>May</u></a> .....	23
<a href="#"><u>June</u></a> .....	23
<a href="#"><u>July</u></a> .....	24
<a href="#"><u>August</u></a> .....	25
<a href="#"><u>September</u></a> .....	26
<a href="#"><u>October</u></a> .....	27
<a href="#"><u>November</u></a> .....	28
<a href="#"><u>December</u></a> .....	28



Bank Director webinars

## JANUARY

### 01/12 | Basics of Banking, Overview, What We Do!

**Instructor:** Brad Stevens, President  
**Company:** Stevens Risk Management

### 01/24 | Digital Transformation Demystified Series - Part 1: Digital Transformation 101

**Instructor:** Wipfli Digital Office, Marcie Bomberg-Montoya, OCI, OEI  
**Company:** Wipfli

### 01/26 | Digital Transformation Demystified Series - Part 2: Digital Transformation (Inside and Outside the Bank)

**Instructor:** Wipfli Digital Office, Marcie Bomberg-Montoya, OCI, OEI  
**Company:** Wipfli

### 01/31 | Digital Transformation Demystified Series - Part 3: Building or Perfecting a Digital Transformation Plan

**Instructor:** Wipfli Digital Office, Marcie Bomberg-Montoya, OCI, OEI  
**Company:** Wipfli

## FEBRUARY

### 02/02 | Digital Transformation Demystified Series - Part 4: Working with Digital Transformation Partners

**Instructor:** Wipfli Digital Office, Marcie Bomberg-Montoya, OCI, OEI  
**Company:** Wipfli

### 02/07 | Digital Transformation Demystified Series - Part 5: Preparing for Potential Challenges in Digital Transformation

**Instructor:** Wipfli Digital Office, Marcie Bomberg-Montoya, OCI, OEI  
**Company:** Wipfli

### 02/15 | Elder Fraud

**Instructor:** Barry Thompson, Speaker and Consultant  
**Company:** Thompson Consulting Group

## MARCH

### 03/01 | Q1 ICBA Community Bank Briefing

**Instructor:** ICBA  
**Company:** ICBA

### 03/07 | Community Bank Guide to Reg. O

**Instructor:** Cliston "Doc" Bodine III, Managing Director  
**Company:** Gerrish Smith Tuck, PC

### 03/07 | Q1: Regulatory Compliance Updates

**Instructor:** Mandy Snyder, CCBCO, VP Online Training, Compliance and Products and Jenny Forschen, Education Content & Compliance Specialist  
**Company:** ICBA

### 03/23 | Supreme Court Update: What Happened in 2022 and What's on the Horizon for 2023

**Instructor:** Mike Friedman, Principal and Eileen Keefee, Principal  
**Company:** Jackson Lewis, PC

### 03/28 | SECURE 2.0

**Instructor:** Jonathan Yahn, Senior Attorney  
**Company:** Ascensus

### 03/30 | Building a Culture that Develops Future Leaders

**Instructor:** Tom Hershberger, CEO and Kyle Hershberger, President  
**Company:** Cross Financial

## APRIL

### 04/04 | 2023 Legislative Update

**Instructor:** Agatha Schmidt, Consultant and Steve Bontjes, Consultant  
**Company:** Ascensus

### 04/13 | A Detailed Look at Share Repurchase Transactions



**Instructor:** Greyson Tuck, Attorney and Consultant  
**Company:** Gerrish Smith Tuck, PC

### 04/18 | Negotiation Competence for Leaders in the Workplace

**Instructor:** Marci Malzahn, President and Founder  
**Company:** Malzahn Strategic

### 04/19 | Fintech/Third Party Risk Management

**Instructor:** Heather Eastep, Partner  
**Company:** Hunton Andrews Kurth

### 04/20 | Key Risks in Agriculture Lending

**Instructor:** Brad Stevens, President  
**Company:** Stevens Risk Management, LLC

### 04/25 | Annual Regulatory Training Requirements for Seasoned Bankers

**Instructor:** Jenny Forschen, Education Content & Compliance Specialist  
**Company:** ICBA

### 04/27 | Effective Strategic Planning for Community Banks



**Instructor:** Clifton "Doc" Bodine III, Managing Director  
**Company:** Gerrish Smith Tuck, PC



## MAY

### 05/02 | Commercial Real Estate Lending, Understanding the Market, the Numbers and Beyond.

**Instructor:** Brad Stevens, President  
**Company:** Stevens Risk Management, LLC

### 05/04 | Manage Your Core Assets... Relationships, Teams, Brand

**Instructor:** Tom Hershberger, CEO and Kyle Hershberger, President  
**Company:** Cross Financial

### 05/10 | Regulation E: Tips and Best Practices

**Instructor:** Kristen Ritter, Compliance Leader Engagement  
**Company:** TIB

### 05/17 | Managing the Three Rs of the Post-COVID-19 Workforce: The Great Resignation, Retention, and a Possible Recession

**Instructor:** Stephanie Peet, Principal and Dan Blanchard, Associate  
**Company:** Jackson Lewis, PC

### 05/18 | IRA Fundamentals

**Instructor:** Ben Maas, Senior Training Consultant  
**Company:** Ascensus

## JUNE

### 06/05 | Q2: Regulatory Compliance Updates

**Instructor:** Mandy Snyder, CCBCO, VP Online Training, Compliance and Products and Jenny Forschen, Education Content & Compliance Specialist  
**Company:** ICBA

### 06/06 | Succession Planning for Your Community Bank's Future (and Survival)



**Instructor:** Cliston "Doc" Bodine III, Managing Director  
**Company:** Gerrish Smith Tuck, PC

### 06/07 | The Active Shooter

**Instructor:** Branch Walton, Speaker and Author  
**Company:** Thompson Consulting Group

### 06/07 | Understanding Your Bank Financial Statements and CAMELS Ratings

**Instructor:** Brad Stevens, President  
**Company:** Stevens Risk Management, LLC

### 06/14 | Q2 ICBA Community Bank Briefing

**Instructor:** ICBA  
**Company:** ICBA

## 06/15 | Effective Marketing in a World Driven by Technology and Compliance

**Instructor:** Tom Hershberger, CEO and Kyle Hershberger, President  
**Company:** Cross Financial

## 06/20 | Vendor Management - How Model Risk Fits In

**Instructor:** Marci Malzahn, President and Founder  
**Company:** Malzahn Strategic

## 06/21 | Regulatory Hot Buttons

**Instructor:** Heather Eastep, Partner  
**Company:** Hunton Andrews Kurth



## 06/22 | CAMELS, Understanding How Your Bank Is Measured

**Instructor:** Brad Stevens, President  
**Company:** Stevens Risk Management, LLC

## 06/27 | Solutions for Digital Advertising Compliance Challenges

**Instructor:** Rhonda Handy, Vice President Risk and Compliance  
**Company:** Mills Marketing

## 06/28 | HSA Fundamentals

**Instructor:** Stacy Torkelson, Consultant  
**Company:** Ascensus

## JULY

## 07/11 | Personal and Business Tax Return Analysis, Tracing the Numbers and the Forms

**Instructor:** Brad Stevens, President  
**Company:** Stevens Risk Management, LLC

## 07/12 | Third Party Risk, Including Fintech Relationships

**Instructor:** Heather Eastep, Partner  
**Company:** Hunton Andrews Kurth

## 07/13 | Fair Banking and How it Affects Marketing

**Instructor:** Rhonda Handy, Vice President Risk and Compliance  
**Company:** Mills Marketing

## 07/18 | IRA Issues: Top 10 Wrap-Up (2023 Edition)

**Instructor:** Alexis Gonzalez del Valle, Senior ERISA Analyst  
**Company:** Ascensus

## 07/19 | Domestic Violence and Work Environment

**Instructor:** Branch Walton, Speaker and Author  
**Company:** Thompson Consulting Group

**07/20 | Utilizing Market Research for Marketing and Advertising Community Banking**

**Instructor:** Cleve Corlett, PhD - Brand Planning; Joy Levin, MBA , Founder - Brand Planning; ICBA Marcom Staff  
**Company:** Brand Planning and ICBA Marcom Staff

**07/25 | Community Bank Expense Practices (What to Do and What Not to Do)**



**Instructor:** Cliston "Doc" Bodine III, Managing Director  
**Company:** Gerrish Smith Tuck

**07/26 | Maintaining Your CECL Model**

**Instructor:** Chase Ogden, Quantitative Consultant and Mike Guglielmo, Managing Director  
**Company:** Darling Consulting Group

**07/27 | Integrating Your Business Continuity Management into Your Enterprise Risk Management Program**

**Instructor:** Marci Malzahn, President and Founder  
**Company:** Malzahn Strategic

## AUGUST

**08/03 | Corporate Governance for Banks and Bank Holding Companies**



**Instructor:** Nate Jones, Associate  
**Company:** Hunton Andrews Kurth

**08/09 | Internal Fraud: A Look at the Thieves from Within**

**Instructor:** Barry Thompson, Speaker and Consultant  
**Company:** Thompson Consulting Group

**08/10 | Tax Return Analysis, A Global Perspective**

**Instructor:** Brad Stevens, President  
**Company:** Stevens Risk Management, LLC

**08/15 | Strategies for Succession Planning and Talent Management**

**Instructor:** Marci Malzahn, President and Founder  
**Company:** Malzahn Strategic

**08/16 | HSAs: Top 10 Wrap-Up (2023 Edition)**

**Instructor:** Alexis Gonzalez del Valle, Senior ERISA Analyst  
**Company:** Ascensus

**08/22 | The Thin Line Between Running and Ruining a Bank**



**Instructor:** Greyson Tuck, Attorney and Consultant  
**Company:** Gerrish Smith Tuck

**08/23 | Customer Due Diligence Best Practices**

**Instructor:** Kristen Ritter, Compliance Leader Engagement  
**Company:** TIB

**08/24 | Community Development Services and Loans**

**Instructor:** Steffani Jenkins, CRA Liaison & Business Development Officer  
**Company:** CRA Partners

**08/30 | Liquidity Risk: Leading Practices in Stress Testing, Assumption Support, and Backtesting**

**Instructor:** Mike Guglielmo, Managing Director and Tim Daniels, Senior Risk Management Consultant  
**Company:** Darling Consulting Group

## SEPTEMBER

**09/07 | Q3:Regulatory Compliance Updates**

**Instructor:** Mandy Snyder, CCBCO, VP Online Training, Compliance and Products and Jenny Forschen, Education Content & Compliance Specialist  
**Company:** ICBA

**09/13 | Handbooks: What you Need to Have, Add, or Change**

**Instructor:** Mike Hekle, Principal  
**Company:** Jackson Lewis, PC

**09/14 | If You Don't Build Trust, You Won't Build a Relationship**

**Instructor:** Tom Hershberger, CEO and Kyle Hershberger, President  
**Company:** Cross Financial

**09/19 | What Comes Next in "This" Recession? Lessons in Credit and Risk Management**

**Instructor:** Justin Bakst, Managing Director and John Demeritt, Managing Director  
**Company:** Darling Consulting Group

**09/20 | Treasury Management: A Powerful Tool to Increase Deposits and Fee Income**

**Instructor:** Marci Malzahn, President and Founder  
**Company:** Malzahn Strategic

**09/26 | Cannabis in Banking**

**Instructor:** Heather Eastep, Partner  
**Company:** Hunton Andrews Kurth

**09/27 | Q3 ICBA Community Bank Briefing**

**Instructor:** ICBA  
**Company:** ICBA

**09/28 | Cash to Cash and Cash Cycle, Assessing Managements Effectiveness and Getting to the Right Line of Credit Amount**

**Instructor:** Brad Stevens, President  
**Company:** Stevens Risk Management, LLC

## OCTOBER

**10/03 | Measuring and Managing Liquidity**

**Instructor:** Keri Cooks, Managing Director  
**Company:** Darling Consulting Group

**10/11 | Marketing to Millennials**

**Instructor:** Austin Bader, Director of Digital Strategy; Ellen Carlton, Director of Strategy; Rob Birgfeld, EVP Chief Marketing Officer  
**Company:** Spurrier Group; Tilt Creative & Production; ICBA MarCom

**10/12 | CRA Strategies**

**Instructor:** Steffani Jenkins, CRA Liaison & Business Development Officer  
**Company:** CRA Partners

**10/17 | Key Ratio Analysis, Getting Beyond the Numbers**

**Instructor:** Brad Stevens, President  
**Company:** Stevens Risk Management, LLC

**10/24 | AI Demystified: 101**

**Instructor:** Saroop Bharwani, Founder and CEO  
**Company:** Senso.ai

**10/25 | BSA/AML Model Evolution in a Rapidly Changing World: How Recent Changes in Technology and Current Events Are Affecting Our BSA/AML Programs**

**Instructor:** Sam Chen, Quantitative Consultant and Deborah Gordon, Quantitative Consultant  
**Company:** Darling Consulting Group

**10/26 | Back It Up! ACH for Operations**

**Instructor:** Michele Barlow, Senior Vice President  
**Company:** MACHA

**10/26 | AI Use Cases: How Banks Are Putting AI to Work**

**Instructor:** Carson Lappetito, President; Jesse Honigberg, EVP of Products and Platforms; Lars Frey, Director of Business Intelligence  
**Company:** Sunwest Bank; Customers Bank; Queensborough National Bank & Trust Company

**10/30 | Mission Driven Bank Fund for MDIs and CDFIs**

**Instructor:** Paul M. Welsh, CFA, Head of Private Equity, Portfolio Manager; Krystal Langholz, Director, Strategy  
**Company:** Elizabeth Park Capital Management; Calvert Impact

## 10/31 | Demystifying AI: Regulatory Environment

**Instructor:** Steven Estep, Assistant Vice President, Operational Risk; Mickey Marshall, Assistant Vice President and Regulatory Counsel

**Company:** ICBA

## NOVEMBER

### 11/08 | Credit Risk: CECL, Stress Testing, and Where We Go from Here

**Instructor:** Sam Chen, Quantitative Consultant and Joe Montalbano, Quantitative Consultant

**Company:** Darling Consulting Group

### 11/09 | Protection of Confidential Proprietary Business Information

**Instructor:** Jackson E. Biesecker, Associate

**Company:** Jackson Lewis, PC

### 11/14 | Balance Sheets for Bank Marketers

**Instructor:** Tom Hershberger, CEO and Kyle Hershberger, President

**Company:** Cross Financial

### 11/28 | ICBA Community Bank Briefing: Discussion of Community Reinvestment Act - Final Rule

**Instructor:** Anne Balcer, Senior Executive Vice President, Government Relations & Public Policy; Mickey Marshall, AVP Regulatory Counsel

**Company:** ICBA

### 11/29 | BSA Hot Topics

**Instructor:** Kristen Ritter, Compliance Leader Engagement

**Company:** TIB

### 11/30 | Improving Your Credit Write Ups, Analyzing and Targeting Your Approach to Explain the Risk

**Instructor:** Brad Stevens, President

**Company:** Stevens Risk Management, LLC

## DECEMBER

### 12/5 | Capital Strategies for the Current Environment

**Instructor:** Greyson Tuck, Attorney and Consultant

**Company:** Gerrish Smith Tuck



### 12/5 | Q4: Regulatory Compliance Updates

**Instructor:** Mandy Snyder, CCBCO, VP Online Training, Compliance and Products and Jenny Forschen, Education Content & Compliance Specialist

**Company:** ICBA

### 12/7 | Improving Your Credit Committee Presentations, Effective Communication of the Risk

**Instructor:** Brad Stevens, President

**Company:** Stevens Risk Management, LLC

**12/12 | Protect Yourself-The Proper Handling of Government Reclamations & Garnishments**

**Instructor:** Michele Barlow, Senior Vice President  
**Company:** MACHA

**12/13 | Q4 ICBA Community Bank Briefing**

**Instructor:** ICBA  
**Company:** ICBA