

Webinar Listing



ICBA
Education

ICBA Education offers specialized web-based professional training for busy community bankers like you. These instructor-led, 60–90-minute sessions keep you up to date on the latest regulatory compliance activity, corporate governance, industry best practices, and special interest topics. New webinars are offered monthly, and more than 100 webinars are available on demand.

Format

Webinars are available in two formats:

- Real-time
- On-demand recordings

Note: All webinars dated in the past are available on demand.

Pricing

	Members	Non-members	Unlimited Webinar Pass Subscriber
Real-time	\$209	\$309	\$0
On-demand*	\$229	\$329	\$0
Real-time + On-demand	\$249	\$449	\$0
*Webinars recorded prior to 2024: Members - \$219 Non-members - \$319			

Unlimited Webinar Pass Subscription

This 12-month subscription gives everyone in your bank—from the front line to the C-suite—access to every webinar ICBA Education offers during your subscription period. Also included is our webinar archive of 100+ on-demand webinars. Visit our [website](#) or call 800-422-7285 to subscribe.

Continuing Professional Education Credit

ICBA is approved for Group Internet Based delivery of continuing professional education. To be awarded full CPE credits, you must be present and attend the entire real-time webinar session.

ICBA Education is registered with the [National Association of State Boards of Accountancy \(NASBA\)](#) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: nasbaregistry.org.

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Bank Director webinars



JANUARY

01/06 | Introduction to Commercial Lending

Instructor: Brad Stevens, President
Company: Stevens Risk Management

01/13 | Managing Wire Transfer Risk and Fraud Mitigation

Instructor: Trevor Witche, Senior Director – Payments Education
Company: EPCOR

01/21 | Basics of Banking

Instructor: David Osburn
Company: Osburn & Associates, LLC

FEBRUARY

02/10 | Tariffs, Monetary Policy, Fiscal Policy and Impacts on Policy

Instructor: Brad Stevens, President
Company: Stevens Risk Management

02/18 | Basic Personal & Business Tax Return Analysis

Instructor: David Osburn
Company: Osburn & Associates, LLC

02/26 | Effective Prospecting

Instructor: Brad Stevens, President
Company: Stevens Risk Management

MARCH

03/12 | Q1 Regulatory Compliance Updates (2026)

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Director Education Content & Compliance
Company: ICBA

03/18 | Advanced Tax Return Analysis

Instructor: David Osburn
Company: Osburn & Associates, LLC

03/19 | Understanding Your Bank Financial Statements and CAMELS Ratings

Instructor: Brad Stevens, President
Company: Stevens Risk Management



APRIL

04/23 | Agricultural Lending Updates

Instructor: Brad Stevens, President
Company: Stevens Risk Management

MAY

05/07 | Commercial Real Estate Updates

Instructor: Brad Stevens, President
Company: Stevens Risk Management

05/21 | Presenting with Confidence – for Banking Leaders

Instructor: Marcia Malzahn, President & Founder
Company: Malzahn Strategic

JUNE

06/04 | Q2 Regulatory Compliance Updates (2026)

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Director Education Content & Compliance
Company: ICBA

06/11 | Early Identification of Distressed Credit Relationships

Instructor: Brad Stevens, President
Company: Stevens Risk Management

06/17 | Developing a Leadership vs. "Managership" Approach

Instructor: David Osburn
Company: Osburn & Associates, LLC

JULY

07/16 | Action Plans for Troubled Credit

Instructor: Brad Stevens, President
Company: Stevens Risk Management

07/23 | Creating the Right Enterprise Risk Management (ERM) Program for YOUR Community Bank

Instructor: Marcia Malzahn, President & Founder
Company: Malzahn Strategic



AUGUST

08/06 | Improving Your Credit Write Ups, Analyzing and Targeting Your Approach to Explain the Risk

Instructor: Brad Stevens, President
Company: Stevens Risk Management

08/19 | Bank Sales Training: Ask for the Business/ Close the Deal!

Instructor: David Osburn
Company: Osburn & Associates, LLC

08/20 | Characteristics of Strong Risk Assessments and Tools to Monitor and Report Results

Instructor: Marcia Malzahn, President & Founder
Company: Malzahn Strategic

SEPTEMBER

09/03 | Proper Loan Structure, Setting the Right Line of Credit

Instructor: Brad Stevens, President
Company: Stevens Risk Management

09/24 | Three Key Risk Assessments in Your ERM Program – ERM, IT, and Internal Controls

Instructor: Marcia Malzahn, President & Founder
Company: Malzahn Strategic

OCTOBER

10/01 | Multi-Task Role of the Banker

Instructor: David Osburn
Company: Osburn & Associates, LLC

10/08 | Tax Return Analysis

Instructor: Brad Stevens, President
Company: Stevens Risk Management

10/15 | Strategic Planning for Financial Institutions – It's All about Your Strategy!

Instructor: Marcia Malzahn, President & Founder
Company: Malzahn Strategic



NOVEMBER

Coming Soon!

DECEMBER

12/03 | Q4 Regulatory Compliance Updates (2026)

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Director Education Content & Compliance

Company: ICBA

12/16 | Time Management: A Behavioral Approach

Instructor: David Osburn

Company: Osburn & Associates, LLC

2025 Webinar Listing

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Bank Director webinars



JANUARY

01/08 | The Best Data Management Philosophy Is 'Use What You Have'

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President

Company: Cross Financial

01/16 | Regulatory Hot Topics 2025



Instructor: Heather Eastep, Partner and Joshua McNulty, Partner

Company: Hunton

01/22 | Effective Methods to Build Your Credit Portfolio

Instructor: Brad Stevens, President

Company: Stevens Risk Management

01/23 | ACH Rules Update

Instructor: Stephanie Hottle, Director of Payments Education

Company: ePayResources

01/30 | Fraud Awareness Across Generations

Instructor: Joy Babcock, Director of Education

Company: PaymentsFirst

FEBRUARY

02/05 | Brokered Deposits



Instructor: Marysia Laskowski, Associate

Company: Hunton

02/06 | Assessing Farm Credit

Instructor: Brad Stevens, President

Company: Stevens Risk Management

02/11 | Community Bank Capital Raising Simplified



Instructor: Greyson Tuck, Attorney

Company: Gerrish Smith Tuck

02/12 | 2025 Legislative Update

Instructor: Agatha Schmidt, Senior ERISA Analyst and Rebecca Olson, Sr ERISA Attorney

Company: Ascensus

02/13 | Improving Your Skills as a Commercial Banker

Instructor: Brad Stevens, President

Company: Stevens Risk Management



02/19 | Credit Analysis Basics

Instructor: David Osburn

Company: Osburn & Associates, LLC

02/20 | Managing Business Resilience in an Increasingly Decentralized World

Instructor: Ryan Rodrigue, Principal

Company: Wolf & Co.

02/26 | Introduction to Payment Regulations

Instructor: Wanda Downs, SVP Payments Education

Company: ePayResources

02/27 | Strategies for Succession Planning and Talent Management



Instructor: Marcia Malzahn, President & Founder

Company: Malzahn Strategic

MARCH

03/04 | Unlocking Funds - Regulation CC: Check, ACH, Wire and Cash

Instructor: Kari Kronberg, Director of Education

Company: PaymentsFirst

03/05 | Roth IRAs: What You Need to Know

Instructor: Tammy Schultz, Consultant

Company: Ascensus

03/06 | Introduction to Consumer Lending

Instructor: David Osburn

Company: Osburn & Associates, LLC

03/19 | Improving Your Skills as a Credit Analyst

Instructor: Brad Stevens, President

Company: Stevens Risk Management

03/20 | All Things Taxes



Instructor: Peter Weinstock, Partner

Company: Hunton

03/25 | RDC Rules and Regulations

Instructor: Wanda Downs, SVP Payments Education

Company: ePayResources



03/27 | Negotiation Competence for Banking Leaders

Instructor: Marcia Malzahn, President & Founder

Company: Malzahn Strategic

03/27 | Q1 Regulatory Compliance Updates (2025)

Instructor: Mandy Snyder, VP Online Training, Compliance and Products; Jenny Forschen, Education Content & Compliance Specialist

Company: ICBA

APRIL

04/02 | Mobile RDC Risks, Rewards and Deposits

Instructor: Wanda Downs, SVP Payments Education

Company: ePayResources

04/08 | IRA Required Minimum Distributions

Instructor: Jeff Aga, Technical Consultant

Company: Ascensus

04/09 | Effective Social Media for the FI

Instructor: Joy Babcock, Director of Education

Company: PaymentsFirst

04/10 | Eight Habits of Successful Bank Managers

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President

Company: Cross Financial

04/15 | The Security and Compliance Risks and Opportunities of Utilizing Artificial Intelligence

Instructor: Allison Giancola, Regulatory Compliance Manager & Matt MacDonald, IT Assurance Senior Manager

Company: Wolf & Co.

04/16 | Building a Better Community Bank Board



Instructor: Philip Smith, Chairman and CEO

Company: Gerrish Smith Tuck

04/23 | Assessing Commercial Real Estate - Multi-Family, Office and Investment

Instructor: Brad Stevens, President

Company: Stevens Risk Management

04/24 | Family-Owned and Closely-Held Bank Strategies



Instructor: Philip Smith, Chairman and CEO

Company: Gerrish Smith Tuck



04/30 | Secure Your Digital Identity: The Importance of Domain Security

Instructor: Craig Schwartz, President

Company: .BANK

MAY

05/01 | Bomb Proofing Your Commercial Loan Documentation

Instructor: Brad Stevens, President

Company: Stevens Risk Management

05/06 | ICBA Community Bank Briefing May 2025

Instructor: Rebeca Romero Rainey, President and CEO; Anne Balcer, Senior Executive Vice President, Government Relations & Public Policy; Paul Merski, Group Executive Vice President, Congressional Relations; Lilly Thomas, Executive Vice President, Senior Regulatory Co

Company: ICBA

05/07 | Treasury Management 101

Instructor: Barbara Hudgins, Director of Payments Education

Company: ePayResources

05/08 | Digitization & Compliance: How to Avoid Digital Disaster

Instructor: Erica Torres, Principal & Merri Piotti, Principal

Company: Wolf & Co.

05/14 | Capital Planning

Instructor: Carl Goss, Partner and Josh McNulty, Partner

Company: Hunton



05/15 | Questioned Documentation Examination: An Addition to Your Fraud Investigation Skills

Instructor: Branch Walton, Speaker and Author

Company: Thompson Consulting Group

05/20 | Is Your Business Development A House of Cards?

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President

Company: Cross Financial

05/21 | High-Risk Accounts and Suspicious Activity Reporting Best Practices

Instructor: Kristen Ritter, SVP/Assistant Director of Compliance Consulting

Company: TIB Solutions

05/22 | Building Your RTP Business Case

Instructor: Keith Melton and Amy Smith

Company: The Clearing House



JUNE

06/03 | Ensuring Your Next Strategic Planning Session is Not B.S. (Boring Stuff)



Instructor: Greyson Tuck, Attorney

Company: Gerrish Smith Tuck

06/05 | Combatting ID Theft and Other Fraudulent Activity: Do Employers Have a Role

Instructor: Branch Walton, Speaker and Author

Company: Thompson Consulting Group

06/10 | How to Review Appraisals - Commercial & Residential

Instructor: Brad Stevens, President

Company: Stevens Risk Management

06/12 | How to Incorporate Your Business Continuity Management (BCM) into Your Enterprise Risk Management (ERM) Program

Instructor: Marcia Malzahn, President & Founder

Company: Malzahn Strategic

06/18 | Basic Personal & Business Tax Return Analysis

Instructor: David Osburn

Company: Osburn & Associates, LLC

06/24 | Puzzle of Check Compliance

Instructor: Kari Kronberg, Director of Education

Company: PaymentsFirst

06/26 | Q2 Regulatory Compliance Updates (2025)

Instructor: Mandy Snyder, VP Online Training, Compliance and Products; Jenny Forschen, Education Content & Compliance Specialist

Company: ICBA

JULY

07/08 | Facing First Amendment Auditors: Who Are They? What Do They Want? How Should You Respond?

Instructor: Branch Walton, Speaker and Author

Company: Thompson Consulting Group

07/15 | Reviewing the Corporate Governance “Best Practice” for Banks and Bank Holding Companies



Instructor: Nate Jones, Associate

Company: Hunton

07/23 | AI/ML in Banking: The Rise of the Machines

Instructor: Sam Chen, Quantitative Risk Consultant

Company: Darling Consulting Group



07/24 | Finosec Cyber Assessment Tool

Instructor: Zach Duke, CEO
Company: Finosec

07/29 | Lessons Learned for Lending Compliance

Instructor: Allison Giancola, Regulatory Compliance Manager
Company: Wolf & Co.

07/30 | IRAs: Handling Complex Death Claims

Instructor: Tammy Schultz, Consultant
Company: Ascensus

07/31 | Center for Internet Security (CIS) Controls

Instructor: Charity Otwell, Director of CIS Security Controls and Mike Duncan and Matt McGarvey
Company: Center for Internet Security

07/31 | Credit Boot Camp Recorded Webinar Series 2025

Instructor: Brad Stevens, President
Company: Stevens Risk Management

AUGUST

08/06 | NIST Cybersecurity Framework (CSF) 2.0

Instructor: Adam Sedgewick, Associate Director for the Office of IT Standardization and Daniel Eliot, Lead for Small Business Engagement
Company: NIST

08/07 | A CECL Upheaval - 3 Keys to Better Manage Your Reserve

Instructor: Chase Ogden, Quantitative Consultant and Mark Haberland, Managing Director
Company: Darling Consulting Group

08/07 | ICBA Community Bank Briefing: The GENIUS Act, Payment Stablecoins, and What All This Means for Community Banks

Instructor: Susan Sullivan, SVP Congressional Relations; Amy Ledig, VP, Capital, Accounting & Finance Policy; Anne Balcer, SEVP, Government Relations & Public Policy, Paul Merski, GEVP, Congressional Relations
Company: ICBA

08/12 | Keys to Being a Great Outside Bank Director

Instructor: Greyson Tuck, Attorney
Company: Gerrish Smith Tuck



08/13 | Recipe For an Effective Sales Environment

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President
Company: Cross Financial

08/14 | Mastering BSA Compliance: Risk Assessment, Audit Preparation, and Partner Selection

Instructor: Kristen Ritter, SVP/Assistant Director of Compliance Consulting
Company: TIB Solutions



08/19 | The Future of Card Payments

Instructor: Joy Babcock, Director of Education
Company: PaymentsFirst

08/20 | Preparing to Mitigate and Respond to Ransomware

Instructor: Sean Goodwin, Principal
Company: Wolf & Co.

08/21 | Vendor Management Program – How Model Risk Fits In

Instructor: Marcia Malzahn, President & Founder
Company: Malzahn Strategic

08/26 | Cyber Risk Institute - Cyber Profile

Instructor: Josh Magri, CEO and Emily Beam, Senior Vice President
Company: Cyber Risk Institute

08/27 | Advertising Compliance for Bank Marketers

Instructor: Rhonda Handy, VP Risk and Compliance and Heather Stahl, Compliance Specialist
Company: Mills Marketing

SEPTEMBER

09/10 | IRA Legal Issues

Instructor: Ben Maas, Senior ERISA Analyst
Company: Ascensus

09/11 | Q3 Regulatory Compliance Updates (2025)

Instructor: Mandy Snyder, VP Online Training, Compliance and Products; Jenny Forschen, Education Content & Compliance Specialist
Company: ICBA

09/18 | Compelling Advertising for Community Banks

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President
Company: Cross Financial

09/25 | Treasury Management: A Powerful Tool to Increase Deposits and Fee Income

Instructor: Marcia Malzahn
Company: Malzahn Strategic

09/30 | Bank Local, Think Social: Reaching the Next Generation Through Influencer Marketing

Instructor: Rob Birgfeld, EVP Chief Marketing Officer; Bill Hickman, Lead Strategist; Wendy LaMaskin, Marketing Consultant; Jenny Prewitt, VP, Brand Partnerships with IZEA
Company: ICBA



OCTOBER

10/02 | Basics of Cash Flow

Instructor: Brad Stevens, President
Company: Stevens Risk Management

10/07 | BSA Hot Topics

Instructor: Kristen Ritter, SVP/Assistant Director of Compliance Consulting
Company: TIB Solutions

10/16 | Advanced Cash Flow Analysis

Instructor: Brad Stevens, President
Company: Stevens Risk Management

10/21 | Cybersecurity: Trends & What the Board Can Do



Instructor: Nick Jesi, Principal
Company: Wolf & Co.

10/22 | ACH for Frontline

Instructor: Professionals from PaymentsFirst
Company: PaymentsFirst

10/30 | IRA Withholding Rules - And Getting Them Right

Instructor: Professionals from Ascensus
Company: Ascensus

NOVEMBER

11/04 | 9 Core Risks Concerns for Agricultural Credits

Instructor: Brad Stevens, President
Company: Stevens Risk Management

11/05 | Beyond the Click: Tracking Marketing Data to Drive Bank Growth

Instructor: Crystal Steinbach, Director of Digital Services
Company: Mills Marketing

11/13 | Preparing Today for Community Bank Leadership Tomorrow



Instructor: Greyson Tuck, Attorney
Company: Gerrish Smith Tuck

11/20 | Strategic Planning for Financial Institutions – It's All about Your Strategy!

Instructor: Marcia Malzahn, President & Founder
Company: Malzahn Strategic



DECEMBER

12/02 | Banking Non-Profits

Instructor: Brad Stevens, President
Company: Stevens Risk Management

12/03 | Liquidity 2.0: Emerging Strategies and Best Practices

Instructor: Keri Crooks, Managing Director and Jeff Croteau, Director
Company: Darling Consulting Group

12/04 | Don't Fall for Frightening Fraudulent Checks The Alarming Rise in Check Fraud

Instructor: Marcy Cauthon, Sr. Director, On-Demand Education
Company: EPCOR

12/10 | Identity Theft: Social Engineering

Instructor: Barry Thompson, Speaker and Consultant
Company: Thompson Consulting Group

12/18 | Q4 Regulatory Compliance Updates (2025)

Instructor: Mandy Snyder, VP; Jenny Forschen, Education & Compliance Specialist
Company: ICBA

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Bank Director webinars



JANUARY

01/10 | Charter Conversions

Instructor: Carleton Goss, Counsel; Nate Jones, Associate
Company: Hunton Andrews Kurth



01/11 | Final CRA Rules for Large Banks

Instructor: Steffani Jenkins, CRA Liaison & Business Development Officer
Company: CRA Partners



01/17 | IRAs: Establishing and Amending

Instructor: Jeff Aga, Technical Consultant
Company: Ascensus

01/18 | Essentials of Banking

Instructor: Brad Stevens, President
Company: Stevens Risk Management, LLC

01/18 | Final CRA Rules for Intermediate Banks

Instructor: Steffani Jenkins, CRA Liaison & Business Development Officer
Company: CRA Partners



01/23 | Regulatory Hot Topics 2024

Instructor: Heather Eastep, Partner
Company: Hunton Andrews Kurth



01/25 | Final CRA Rules for Small Banks

Instructor: Steffani Jenkins, CRA Liaison & Business Development Officer
Company: CRA Partners





FEBRUARY

02/01 | Every Employee is Responsible for Relationship Growth

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President

Company: Cross Financial

02/06 | New Considerations for the New Year



Instructor: Greyson Tuck, Attorney

Company: Gerrish Smith Tuck

02/13 | IRA Contributions and Tax Time

Instructor: Alexis Gonzalez del Valle, Senior ERISA Analyst

Company: Ascensus

02/13 | Legal Trends and Insights on Deposit Fees

Instructor: Abigail Lyle, Partner; Justin Little, Esquire; Brad Rustin, Partner

Company: Hunton Andrews Kurth; Reynolds, Reynolds & Little, LLC; Nelson Mullins

02/14 | Community Bank Guide to Reg. W



Instructor: Doc Bodine, Managing Director

Company: Gerrish Smith Tuck

02/15 | Annual Regulatory Training Requirements for Seasoned Bankers (2024)

Instructor: Jenny Forschen, Education Content & Compliance Specialist

Company: ICBA

02/15 | Overview of the CRA Final Rule for Bank Directors



Instructor: Steffani Jenkins, CRA Liaison & Business Development Officer

Company: CRA Partners

02/22 | Assessing and Working with Client Forecasts

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

02/27 | Commercial and Industrial (C&I) Lending in Today's Competitive Market (2024)

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

02/28 | P2P Doesn't Have to Mean Faster Fraud

Instructor: Jessica Lelii, Director of Education

Company: Macha

02/29 | Banking Law 101

Instructor: Carleton Goss, Counsel

Company: Hunton Andrews Kurth



MARCH

03/05 | Mentoring Relationships - How Having a Mentor and Being a Mentor Helps You Succeed in Your Career

Instructor: Marci Malzhan, President & Founder
Company: Malzhan Strategic

03/06 | Food for Thought: Handling Check Fraud

Instructor: Kari Kronberg, Director of Education
Company: Macha

03/06 | Q1: Regulatory Compliance Updates (2024)

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Education Content & Compliance Specialist
Company: ICBA

03/07 | ICBA Community Bank Briefings 2024 Q1

Instructor: Rebeca Romero Rainey, President and CEO; Anne Balcer, Senior Executive Vice President, Government Relations & Public Policy; Paul Merski, Group Executive Vice President, Congressional Relations; Lilly Thomas, Executive Vice President, Senior Regulatory Co
Company: ICBA

03/12 | IRA Distributions

Instructor: Alexis Gonzalez del Valle, Senior ERISA Analyst
Company: Ascensus

03/20 | Crucial E-Sign Compliance Considerations

Instructor: Brian M. Shea, CRCM, CAMS – Senior Manager
Company: Wolf & Company, P.C.

03/26 | Credit Risk Hot Topics

Instructor: Brad Stevens, President
Company: Stevens Risk Management, LLC

03/27 | Is it Worth the Risk? Fundamentals of Payments Risk

Instructor: Jessica Lelii, Director of Education
Company: Macha

03/28 | Is Your Organization Prepared for a Breach?

Instructor: Sean D. Goodwin, GSE – Senior Manager
Company: Wolf & Company, P.C.





APRIL

04/02 | How to Read a SOC Report

Instructor: Jason T. Clinton, CISA – Senior Manager

Company: Wolf & Company, P.C.

04/04 | BSA/AML Officer of the Future

Instructor: Brian M. Shea, CRCM, CAMS – Senior Manager

Company: Wolf & Company, P.C.

04/09 | IRA Reporting Requirements

Instructor: Alexis Gonzalez del Valle, Senior ERISA Analyst

Company: Ascensus

04/10 | Treasury Check Fraud: Trends & Tools

Instructor: Gary Swasey, Director; Thomas Kearns, Senior Counsel; Dan Kwiatkowski, Senior Special Agent; Jennifer Strand, Forensic Document Examiner

Company: Fiscal Services and Treasury Inspector General for Tax Administrations

04/11 | Cash to Cash and Cash Cycle, Assessing Managements Effectiveness and Getting to the Right Line of Credit Amount

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

04/17 | Deposit Regulations Best Practices

Instructor: Kristen Ritter, Compliance Engagement Leader

Company: TIB Solutions

04/18 | Examining the Biggest Risks in the Bank: Liquidity and Lending



Instructor: Peter Weinstock, Parter

Company: Hunton Andrews Kurth

04/23 | Community Bank Compensation Issues



Instructor: Doc Bodine, Managing Director

Company: Gerrish Smith Tuck

04/24 | Customer Experience Management - Lead it Or Lose It

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President

Company: Cross Financial

04/30 | Navigating Your Next Regulatory Examination



Instructor: Greyson Tuck, Attorney

Company: Gerrish Smith Tuck



MAY

05/08 | Designing an Effective BCP Testing Program

Instructor: Daniel J. Poucher, CBCP – Manager

Company: Wolf & Company, P.C.

05/09 | Presenting with Confidence – for Leaders

Instructor: Marci Malzhan, President & Founder

Company: Malzhan Strategic

05/14 | IRA Transfers & Rollovers

Instructor: Professionals from Ascensus

Company: Ascensus

05/15 | Strategic Planning in 2024: Strategies for a Shifting Economic and Regulatory Environment



Instructor: Heather Eastep, Partner

Company: Hunton Andrews Kurth

05/21 | Regulatory Compliance Change Management: Are You Prepared?

Instructor: Brian M. Shea, CRCM, CAMS – Senior Manager

Company: Wolf & Company, P.C.

05/23 | Bring YOUR Shoes – How to Lead by Maximizing Talent

Instructor: Marci Malzhan, President & Founder

Company: Malzhan Strategic

05/30 | Basics of Agriculture Lending

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

JUNE

06/03 | Q2: Regulatory Compliance Updates (2024)

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Education Content & Compliance Specialist

Company: ICBA

06/04 | Five Cultural Changes that Must Become Business as Usual

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President

Company: Cross Financial

06/05 | Key Ratio Analysis, Getting Beyond the Numbers

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC



06/06 | The Business Banking Blues: Non-Consumer Exception Handling

Instructor: Jessica Lelii , Director of Education
Company: Macha

06/11 | Early Identification of Distressed Credit Relationships

Instructor: Brad Stevens, President
Company: Stevens Risk Management, LLC

06/12 | IRAs: Is Your Program in Compliance

Instructor: Professionals from Ascensus
Company: Ascensus

06/13 | Preventing Crime by Improving Your Observation Powers

Instructor: Branch Walton, Speaker and Author
Company: Thompson Consulting Group

06/18 | Brokered Deposits and Core Funding



Instructor: Marysia Laskowski, Associate
Company: Hunton Andrews Kurth

06/25 | Community Bank Overview of Insurance Issues



Instructor: Doc Bodine, Managing Director
Company: Gerrish Smith Tuck

06/26 | Improving Your Workplace Violence Program

Instructor: Branch Walton, Speaker and Author
Company: Thompson Consulting Group

06/27 | ICBA Community Bank Briefings 2024 Q2

Instructor: Rebeca Romero Rainey, President and CEO; Anne Balcer, Senior Executive Vice President, Government Relations & Public Policy; Paul Merski, Group Executive Vice President, Congressional Relations; Lilly Thomas, Executive Vice President, Senior Regulatory Co
Company: ICBA

JULY

07/09 | Action Plans for Troubled Credit

Instructor: Brad Stevens, President
Company: Stevens Risk Management, LLC

07/17 | Data Protection Challenges for Employers

Instructor: Mary Costigan, Principal
Company: Jackson Lewis P.C.



07/18 | Creating the Right Enterprise Risk Management (ERM) Program for YOUR Community Bank

Instructor: Marci Malzhan, President & Founder
Company: Malzhan Strategic

07/23 | The Art of Setting ACH Exposure Limits

Instructor: Michele Barlow, Senior Vice President
Company: Macha

07/25 | Characteristics of Strong Risk Assessments and Tools to Monitor and Report Results

Instructor: Marci Malzhan, President & Founder
Company: Malzhan Strategic

07/30 | Strategic Planning for Financial Institutions – It's All about Your Strategy!

Instructor: Marci Malzhan, President & Founder
Company: Malzhan Strategic



07/31 | Unclaimed Property Reporting Considerations

Instructor: Jason Feingertz, Partner
Company: Hunton Andrews Kurth



AUGUST

08/06 | Money Saving, Money Making Marketing Ideas

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President
Company: Cross Financial

08/07 | Decoding Security: FAQ Roadmap

Instructor: Barry Thompson, Speaker and Consultant
Company: Thompson Consulting Group

08/20 | Navigating Today's M&A Environment

Instructor: Greyson Tuck, Attorney
Company: Gerrish Smith Tuck



08/21 | Lending Compliance Update

Instructor: Kristen Ritter, Compliance Engagement Leader
Company: TIB Solutions

08/22 | Three Key Risk Assessments in Your ERM Program – ERM, IT, and Internal Controls

Instructor: Marci Malzhan, President & Founder
Company: Malzhan Strategic

08/29 | Incentive Compensation for Banks in 2024

Instructor: Heather Eastep, Partner
Company: Hunton Andrews Kurth





SEPTEMBER

09/04 | Q3: Regulatory Compliance Updates (2024)

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Education Content & Compliance Specialist
Company: ICBA

09/10 | Community Bank Director Guide to Compliance Issues



Instructor: Doc Bodine, Managing Director
Company: Gerrish Smith Tuck

09/17 | Supreme Court Shakeup: How the Supreme Court's 2023 Term Will Affect Banking



Instructor: Erica Peterson, Associate and Kevin Elliker, Counsel
Company: Hunton Andrews Kurth

09/18 | Estate Planning with Bank Stock



Instructor: Carl Goss, Counsel
Company: Hunton Andrews Kurth

09/19 | ICBA Community Bank Briefings 2024 Q3

Instructor: Rebeca Romero Rainey, President and CEO; Anne Balcer, Senior Executive Vice President, Government Relations & Public Policy; Paul Merski, Group Executive Vice President, Congressional Relations; Lilly Thomas, Executive Vice President, Senior Regulatory Co
Company: ICBA

09/24 | 7 Ways to Frustrate Attackers

Instructor: Sean D. Goodwin, GSE – Senior Manager
Company: Wolf & Company, P.C.

09/25 | Navigating the Data Privacy Landscape: How to Keep Your Employee Data Safe

Instructor: Melissa Pascualini
Company: Jackson Lewis P.C.

09/26 | Matching Customer Journey Maps with your Brand Expectations

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President
Company: Cross Financial

OCTOBER

10/01 | Action Planning for Liquidity Management through Uncertainty & Volatility for Banks



Instructor: Frank Farone, Managing Director and Jeff Croteau, Senior Consultant
Company: Darling Consulting Group

10/02 | A \$10 Bonus with a Million Dollar Tax Bill — 1099 Reporting Issues for Bank Account Promos

Instructor: Jennifer Seybold, Counsel
Company: Hunton Andrews Kurth



10/09 | What Is Your Deposit Study Missing?



Instructor: Joe Kennerson, Managing Director and Billy Guthrie, Managing Director

Company: Darling Consulting Group

10/10 | You Are the Future of Banking: Making Connections throughout Your Journey is Key to Your Success

Instructor: Marci Malzhan, President & Founder

Company: Malzhan Strategic

10/16 | Basics of Cash Flow

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

10/17 | Check Rules & Regulations

Instructor: Wanda Downs, SVP Payments Education

Company: ePayResources

10/22 | Possible or Probable? How to Assess the Risk

Instructor: Michele Barlow, Senior Vice President

Company: Macha

10/23 | What Financial Institutions May Be Missing in Their Compliance Portfolios – OFCCP Compliance



Instructor: Meredith Gregston

Company: Hunton Andrews Kurth

10/29 | Navigating Zero Trust: Building Your Strategy and Roadmap

Instructor: William Nowik, Principal & Chief Information Security Officer

Company: Wolf & Company, P.C.

10/30 | The Whimsical World of Business Email Compromise

Instructor: Joseph Sarkisian, Manager

Company: Wolf & Company, P.C.

10/31 | The Economic Whipsaw - What Comes Next for Credit, Earnings, & Capital?



Instructor: Eric Poulin, Director and John Demeritt, Managing Director

Company: Darling Consulting Group

NOVEMBER

11/5 | ESOPs 101



Instructor: Anthony Eppert, Partner

Company: Hunton Andrews Kurth

11/6 | Check Returns & Adjustments

Instructor: Angelica Larrañaga, Director of Payments Education

Company: ePayResources



11/14 | Best Practices for Loan Processing

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

11/19 | They Posted What?!? Managing Employee Social Media Use

Instructor: Robert Guidotti, Principal

Company: Jackson Lewis P.C.

11/20 | BSA Hot Topics

Instructor: Kristen Ritter, Compliance Engagement Leader

Company: TIB Solutions

DECEMBER

12/3 | State of Fintech

Instructor: Heather Eastep, Partner

Company: Hunton Andrews Kurth

12/5 | Q4: Regulatory Compliance Updates (2024)

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Education Content & Compliance Specialist

Company: ICBA

12/10 | Community Bank Capital Raising Simplified

Instructor: Greyson Tuck, Attorney

Company: Gerrish Smith Tuck



12/18 | ICBA Community Bank Briefings 2024 Q4

Instructor: Rebeca Romero Rainey, President and CEO; Anne Balcer, Senior Executive Vice President, Government Relations & Public Policy; Paul Merski, Group Executive Vice President, Congressional Relations; Lilly Thomas, Executive Vice President, Senior Regulatory Co

Company: ICBA

2023 Webinar Listing

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Bank Director webinars



JANUARY

01/12 | Basics of Banking, Overview, What We Do!

Instructor: Brad Stevens, President
Company: Stevens Risk Management

01/24 | Digital Transformation Demystified Series - Part 1: Digital Transformation 101

Instructor: Wipfli Digital Office, Marcie Bomberg-Montoya, OCI, OEI
Company: Wipfli



01/26 | Digital Transformation Demystified Series - Part 2: Digital Transformation (Inside and Outside the Bank)

Instructor: Wipfli Digital Office, Marcie Bomberg-Montoya, OCI, OEI
Company: Wipfli



01/31 | Digital Transformation Demystified Series - Part 3: Building or Perfecting a Digital Transformation Plan

Instructor: Wipfli Digital Office, Marcie Bomberg-Montoya, OCI, OEI
Company: Wipfli



FEBRUARY

02/02 | Digital Transformation Demystified Series - Part 4: Working with Digital Transformation Partners

Instructor: Wipfli Digital Office, Marcie Bomberg-Montoya, OCI, OEI
Company: Wipfli



02/07 | Digital Transformation Demystified Series - Part 5: Preparing for Potential Challenges in Digital Transformation

Instructor: Wipfli Digital Office, Marcie Bomberg-Montoya, OCI, OEI
Company: Wipfli



02/15 | Elder Fraud

Instructor: Barry Thompson, Speaker and Consultant
Company: Thompson Consulting Group

OCTOBER

10/03 | Measuring and Managing Liquidity

Instructor: Keri Cooks, Managing Director
Company: Darling Consulting Group

10/11 | Marketing to Millennials

Instructor: Austin Bader, Director of Digital Strategy; Ellen Carlton, Director of Strategy; Rob Birgfeld, EVP Chief Marketing Officer
Company: Spurrier Group; Tilt Creative & Production; ICBA MarCom

10/12 | CRA Strategies

Instructor: Steffani Jenkins, CRA Liaison & Business Development Officer
Company: CRA Partners

10/17 | Key Ratio Analysis, Getting Beyond the Numbers

Instructor: Brad Stevens, President
Company: Stevens Risk Management, LLC

10/24 | AI Demystified: 101

Instructor: Saroop Bharwani, Founder and CEO
Company: Senso.ai

10/25 | BSA/AML Model Evolution in a Rapidly Changing World: How Recent Changes in Technology and Current Events Are Affecting Our BSA/AML Programs

Instructor: Sam Chen, Quantitative Consultant and Deborah Gordon, Quantitative Consultant
Company: Darling Consulting Group

10/26 | Back It Up! ACH for Operations

Instructor: Michele Barlow, Senior Vice President
Company: MACHA

10/26 | AI Use Cases: How Banks Are Putting AI to Work

Instructor: Carson Lappetito, President; Jesse Honigberg, EVP of Products and Platforms; Lars Frey, Director of Business Intelligence
Company: Sunwest Bank; Customers Bank; Queensborough National Bank & Trust Company

10/30 | Mission Driven Bank Fund for MDIs and CDFIs

Instructor: Paul M. Welsh, CFA, Head of Private Equity, Portfolio Manager; Krystal Langholz, Director, Strategy
Company: Elizabeth Park Capital Management; Calvert Impact

10/31 | Demystifying AI: Regulatory Environment

Instructor: Steven Estep, Assistant Vice President, Operational Risk; Mickey Marshall, Assistant Vice President and Regulatory Counsel
Company: ICBA

NOVEMBER

11/08 | Credit Risk: CECL, Stress Testing, and Where We Go from Here

Instructor: Sam Chen, Quantitative Consultant and Joe Montalbano, Quantitative Consultant
Company: Darling Consulting Group

11/09 | Protection of Confidential Proprietary Business Information

Instructor: Jackson E. Biesecker, Associate
Company: Jackson Lewis, PC



11/14 | Balance Sheets for Bank Marketers

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President
Company: Cross Financial

11/28 | ICBA Community Bank Briefing: Discussion of Community Reinvestment Act - Final Rule

Instructor: Anne Balcer, Senior Executive Vice President, Government Relations & Public Policy; Mickey Marshall, AVP Regulatory Counsel
Company: ICBA

11/29 | BSA Hot Topics

Instructor: Kristen Ritter, Compliance Leader Engagement
Company: TIB

11/30 | Improving Your Credit Write Ups, Analyzing and Targeting Your Approach to Explain the Risk

Instructor: Brad Stevens, President
Company: Stevens Risk Management, LLC

DECEMBER

12/5 | Capital Strategies for the Current Environment

Instructor: Greyson Tuck, Attorney and Consultant
Company: Gerrish Smith Tuck



12/5 | Q4: Regulatory Compliance Updates

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products and Jenny Forschen, Education Content & Compliance Specialist
Company: ICBA

12/7 | Improving Your Credit Committee Presentations, Effective Communication of the Risk

Instructor: Brad Stevens, President
Company: Stevens Risk Management, LLC

12/12 | Protect Yourself-The Proper Handling of Government Reclamations & Garnishments

Instructor: Michele Barlow, Senior Vice President
Company: MACHA

12/13 | Q4 ICBA Community Bank Briefing

Instructor: ICBA
Company: ICBA